

Jonathan Taylor

Gorilla Geeks Support Specialist

16 Cherry Ln
Pittsburg, KS 66762
(620) 308-3903
Jwtaylor771@gmail.com

SKILLS

- 2 years of experience in Customer Service
- Experience with Java, Python, and C
- Exposed to APIs
- Problem solving skills

EDUCATION

Pittsburg State University, Pittsburg KS- Pursuing Bachelor's of Computer Science

August 2023 - Current

- Expected to graduate in Spring 2026 with a Bachelor's Degree in Computer Science with a 3.58 GPA
- Completed 72 credit hours toward a BS in Computer Science
- Relevant Course Completed: Intermediate Programming, Systems Analysis and Design, Computer Programming for Electronic Systems, Database Management, and Intro to Software Architecture

Chanute High School, Chanute KS- High School Diploma

August 2019 - May 2023

EXPERIENCE

Pittsburg State University, 701 E Lindburg St, Pittsburg KS 66762 - Team Lead Support Specialist

September 2023 - PRESENT

- Ensure that all people are assisted with the best care possible
- Work with Microsoft Products and the way it integrates with our system
- Solve problems clients have with their computers or with our system
- Beta tester for new apps created by our programming team
- Communicate with coworkers effectively to find solutions to problems in the office

The Shoe Dept, 2508 S Santa Fe Ave Chanute Plz, Chanute, KS 66720 - Sales Associate

September 2021 - September 2022

- Ensured customers were assisted if they required assistance
- Worked with other coworkers to take care of customers and the store